



MOSAIC SOLUTIONS

1740 E. Fairview Ave. #1007 Meridian, ID 83642 | Office (208) 789-2121 | FAX (855) 202-6588

INVESTIGATIVE SERVICES AGREEMENT

_____, hereinafter referred to as "CLIENT" does hereby agree to retain the services of MOSAIC SOLUTIONS LLC, a private investigative MOSAIC SOLUTIONS LLC, operating under the laws of the State of Idaho, which maintains its business at 1740 E. Fairview Ave. #1007 Meridian, ID 83642, for the purpose of performing the following investigative work:

CLIENT agrees to compensate MOSAIC SOLUTIONS LLC at the flat rate of \$_____.

Court Appearances: MOSAIC SOLUTIONS LLC's intent is to solely participate in the work agreed upon above. However, if it becomes legally necessary, CLIENT agrees to pay MOSAIC SOLUTIONS LLC the fee of \$100.00/hr for time spent in court, depositions, or other hearings, including standby time, at the request of CLIENT, CLIENT's Attorney, Subpoena, Court, or Governmental Agencies due to any investigations conducted by MOSAIC SOLUTIONS LLC. Standby time is defined as any time scheduled (set aside) for court, spent waiting and/or traveling to/from court so that the investigator is immediately available and accessible for the court. CLIENT agrees to pay MOSAIC SOLUTIONS LLC for all travel costs associated with court appearances, including, but not limited to: airfare, hotel, per diem, and ground transportation fees.

Refunds are not granted if database searches and related services have already been conducted. If MOSAIC SOLUTIONS LLC, at its sole discretion, determines that a refund or partial refund is warranted, refunds will be provided to CLIENT in the form of a check.

In the event of a default in the payment of any sums due hereunder (including payments made via credit card that are charged back), CLIENT agrees to pay all costs of collection including, but not limited to, reasonable attorney's fees, court costs, as well as actual costs incurred in collecting such fees or a judgment rendered by a court of competent jurisdiction. If it becomes necessary to institute litigation to enforce the terms of this agreement, such litigation shall take place in Ada County, State of Idaho.

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Interest shall accrue on any unpaid monies owed by CLIENT to MOSAIC SOLUTIONS LLC at the rate of ten percent (10%) per annum or the maximum amount recoverable by law, whichever is less.

In the event that no payment is collected, then the services provided will be billed by invoice and due upon presentation of said invoice(s). CLIENT forfeits all rights to reports, evidence, photographs, video, information and other related items if invoices are not paid within terms.

If a check has been used to retain services, service will not be initiated until the check has been determined to have sufficient funding.

This agreement shall be terminated immediately upon either party giving forty-eight (48) hours written notice to the other party. CLIENT further agrees to defend, indemnify and hold MOSAIC SOLUTIONS LLC and/or its agents and employees harmless from any and all action, courses of action, claims, damages and demands of whatever type arising directly or indirectly from the services MOSAIC SOLUTIONS LLC are being retained to perform pursuant to this agreement. This agreement shall be binding upon CLIENT's heirs, devisees, legatees, administrators, executors, successors, and assignees.

MOSAIC SOLUTIONS LLC agrees to use its best efforts to investigate the matters set forth and perform the services for which it is being retained. MOSAIC SOLUTIONS LLC makes no express warranties, assurances, or guarantees with regard to the work that they will complete. Furthermore, the fees payable to MOSAIC SOLUTIONS LLC by CLIENT pursuant to this agreement are not in any way contingent upon or related to the results of the services performed or the information and details which are developed during the course of the investigation. CLIENT agrees that MOSAIC SOLUTIONS LLC shall conduct such investigation, as it deems appropriate, by utilizing any lawful means.

Accuracy of Information Sources: Search reports are performed strictly by the information provided on the subject by the CLIENT. Any error in spelling, format or sequence of letters, words or numbers can result in wrong information on the subject. Data is supplied from different private sources, computer systems, public information facilities, government open record institutions and might also contain confidential source information. All attempts are made to maintain the integrity of this data. MOSAIC SOLUTIONS LLC cannot be held liable for inaccuracies contained in public record information or databases accessed. Furthermore, information has been gathered from sources and individuals deemed reliable by Mosaic Solutions LLC; however, no guarantee, warranty, or other representation is made as to the accuracy of information received from third parties, or its suitability for any particular purpose. If the information reported is not "Original Source" information, it is strongly recommended that any information gathered is cross referenced with "Original Source" information.



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Responsible Use of Information: MOSAIC SOLUTIONS LLC is NOT a consumer reporting agency. MOSAIC SOLUTIONS LLC promotes the responsible use of the information that it provides, and reserves the right to withhold information for which MOSAIC SOLUTIONS LLC deems is outside the scope of a permissible purpose or otherwise defined by state and federal law and/or regulation. "Confidential Information" shall not include such information as is or becomes part of the public domain through no action of MOSAIC SOLUTIONS LLC. The CLIENT is responsible to safeguard the information provided from unauthorized third-party disclosure as defined by the Gramm-Leach-Bliley Act (GLBA), Fair Credit Reporting Act (FCRA), Fair and Accurate Credit Transactions Act (FACTA), Drivers Privacy Protection Act (DPPA) and Right to Financial Privacy Act (RFPA) and applicable state and federal laws and regulations. It is incumbent upon the CLIENT and their representatives to be fully knowledgeable about such laws and regulations and/or seek legal counsel prior to dissemination of reported information. Furthermore, the CLIENT affirms the information requested and/or learned during the investigation is not to be used for harassment, stalking, intimidation, threatening or any other illegal purpose(s).

Responsibility to Cooperate: All parties agree to timely actions and produce information and documents as is reasonably necessary to carry out the scope of this agreement. CLIENT's and/or their representatives are not allowed to participate in investigations. Unauthorized CLIENT participation will result in a forfeiture of retainer if applicable.

This agreement shall be construed and interpreted in accordance with the laws of the State of Idaho. If any portion of this agreement is determined to be invalid or unenforceable, the remainder of the agreement shall continue in full force and effect. All information developed and submitted by MOSAIC SOLUTIONS LLC and provided to CLIENT or CLIENT's authorized representative shall be treated as strictly confidential and not released or disclosed to any third party without the prior written authorization of Mosaic Solutions LLC.

This agreement constitutes the entire agreement between the parties with respect to the services to be provided by MOSAIC SOLUTIONS LLC pursuant to this agreement. There are no other agreements, express, implied, written, oral or otherwise, except as expressly set forth herein. This agreement may only be modified in writing signed by both parties.

Signature

Date

Printed Name

Company/Organization Name (if applicable)

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